Student Satisfaction Survey Analysis Session 2018-2019

The feedback from the students guides how to improve the teaching learning process as well as communicate their views and suggestions regarding various parameters related to college and teachers, such as regularity of teachers, coverage of syllabus, use of teaching aids, co-curriculum activities, problem solving mechanism, financial incentives etc. the feedback obtained from 172 students in the year 2018-2019 is analyzed with the help of various tool and techniques. SSS is prepared in a questionnaire form consists of 14 questions into three section and covering almost all the activities of academic and allied activities of the institute. Five-pointscale was used to collecting responses of the students as 4 stands for Strongly agree, 3 stands for Agree, 2 stands for Satisfactory, 1 stand for Disagree and 0 stands for Strongly disagree, the rating provided to various parameters is based on their mean scores and categorized as:

1. Very good: $(3 < M.S. < 4)$
2. Good: $(2 < M.S. < 3)$
3. Satisfactory: $(1.5 < M.S. < 2)$
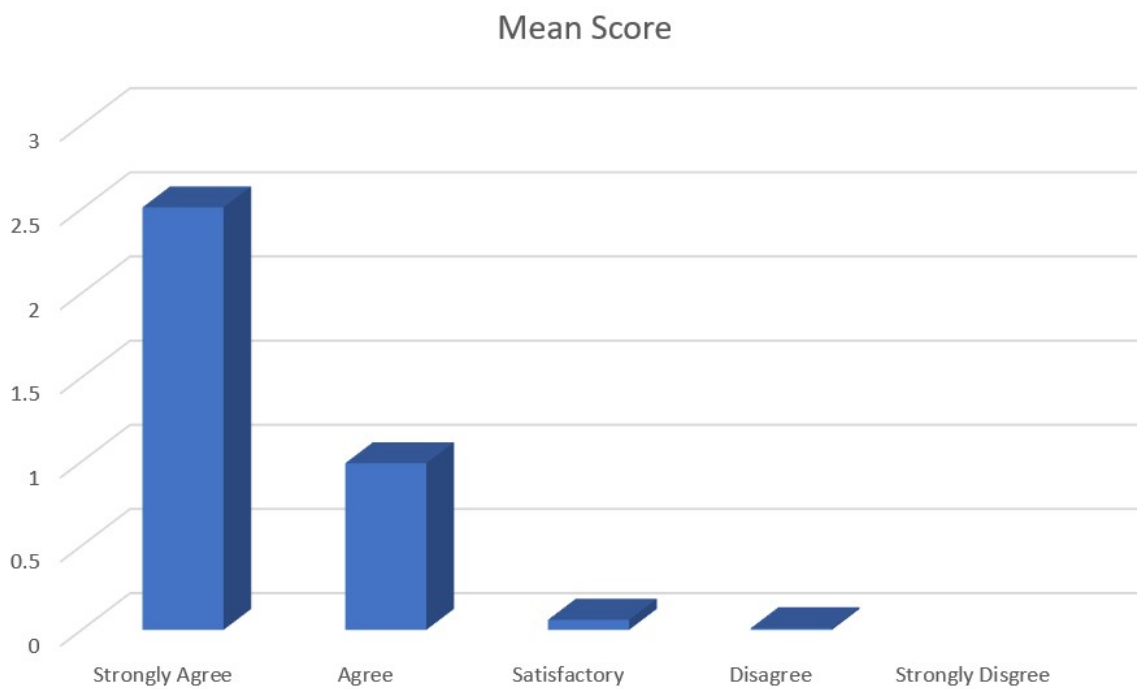4. Unsatisfactory: $(M.S. < 1.5)$

We classified the feedback form into three sections as:

1. Teaching- learning process
2. Course outcome
3. Evaluation process

The teacher provides guidance counseling in academic and non-academic matters in outside theclass

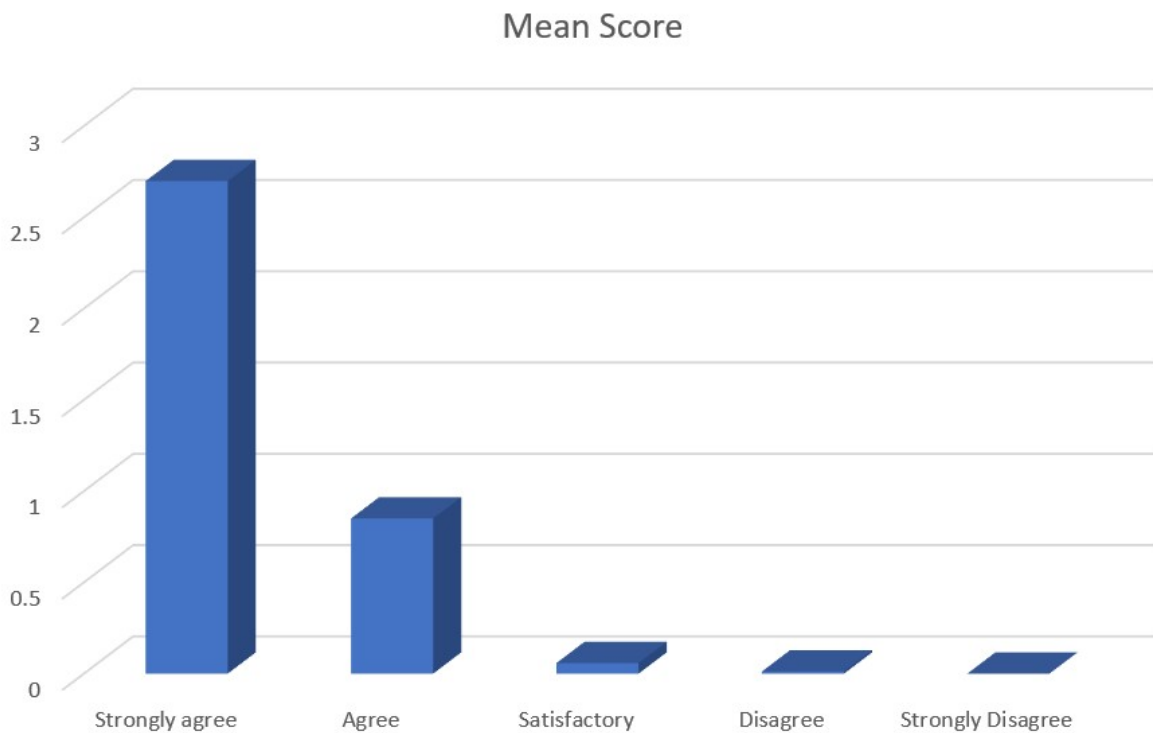| Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	108	62.79	62.99	2.51
Agree	57	33.14	95.88	0.99
Satisfactory	5	2.91	98.98	0.06
Disagree	2	1.16	100	0.01
Strongly Disagree	0	0	100	0
Total	172	100		3.57

The mean score of the given data is 3.57 out of 4.

Mean score of the given data is 3.57 which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2018-2019 is very good.

The teacher encourages participation and discussion in class (Teacher-Student, Student-Student)

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly agree	116	67.45	67.45	2.698
Agree	49	28.49	95.94	0.85
Satisfactory	5	2.9	98.84	0.058
Disagree	2	1.16	100	0.0116
Strongly Disagree	0	0	100	0
Total	172	100		3.6176

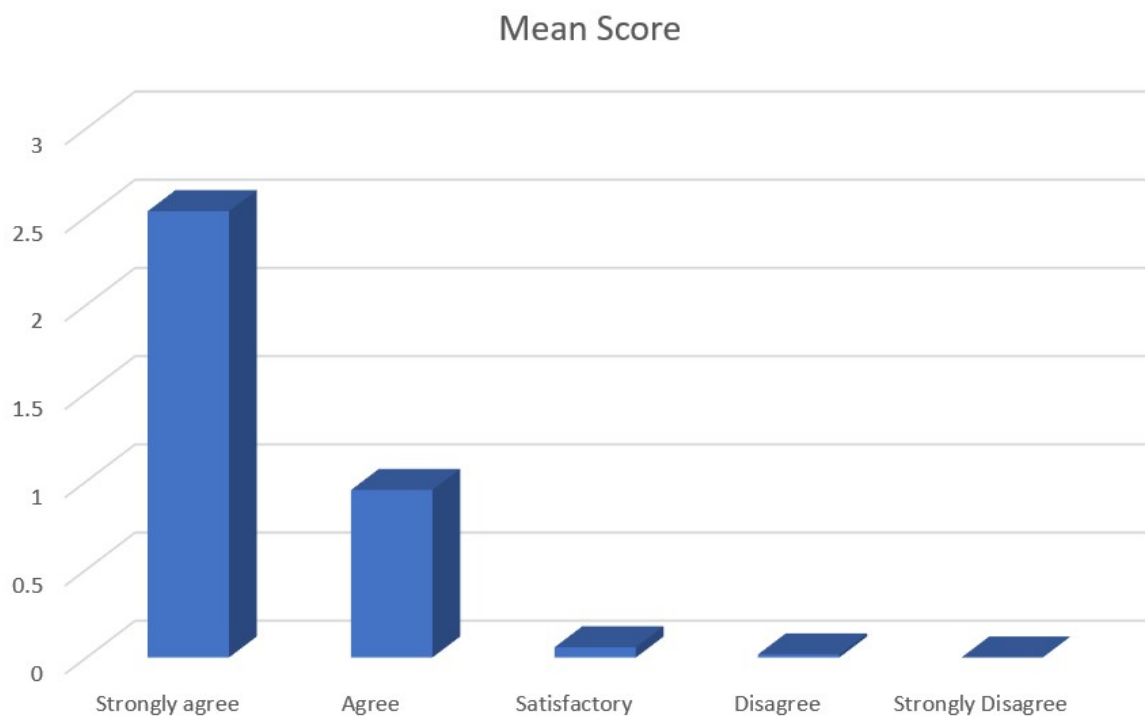**The mean score of the given data is 3.6176 out of 4.**

Mean Score

Mean score of the given data is 3.6176 which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2018-2019 is very good.

The teacher uses modern teaching aids gadgets, handouts, suggestion of references, ppts, web resources, etc.

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly agree	109	63.38	63.38	2.53
Agree	55	31.97	95.35	0.95
Satisfactory	5	2.9	98.25	0.058
Disagree	3	1.75	100	0.0175
Strongly Disagree	0	0	100	0
Total	172	100		3.5555

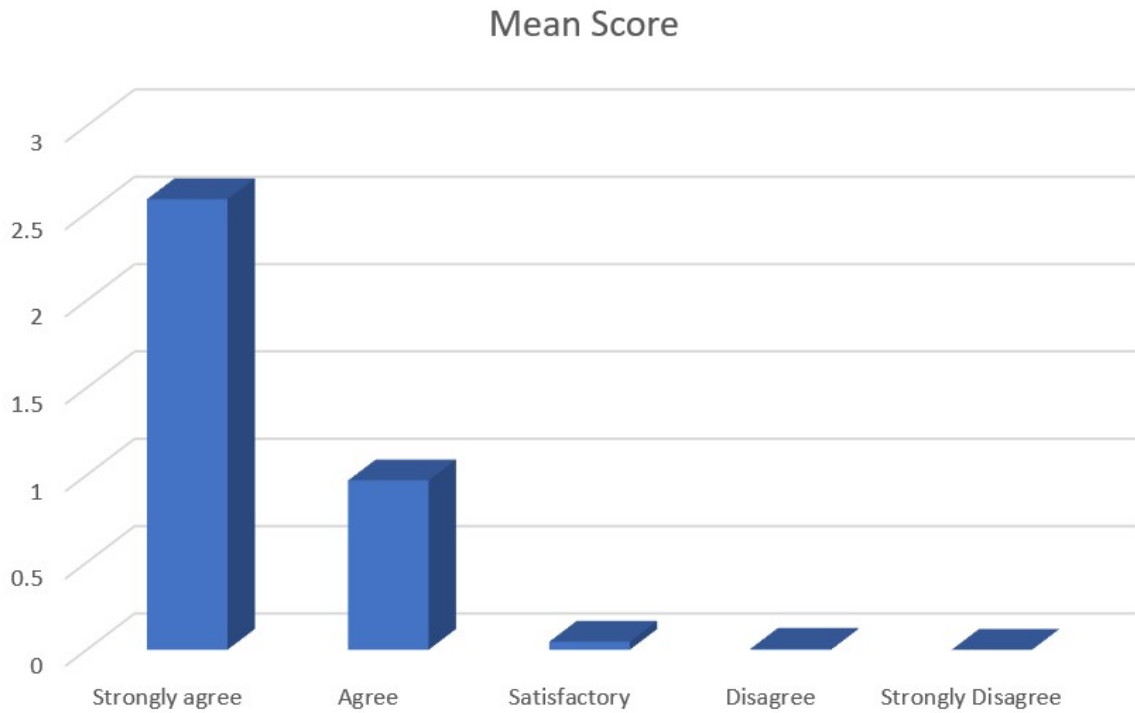**The mean score of the given data is 3.5555 out of 4.**

Mean Score

Mean score of the given data is 3.5555 which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2018-2019 is very good.

The teacher pays attention to academically weaker students as well

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly agree	111	64.54	64.54	2.58
Agree	56	32.55	97.09	0.97
Satisfactory	4	2.32	99.41	0.0464
Disagree	1	0.59	100	0.0059
Strongly Disagree	0	0	100	0
Total	172	100		3.6023

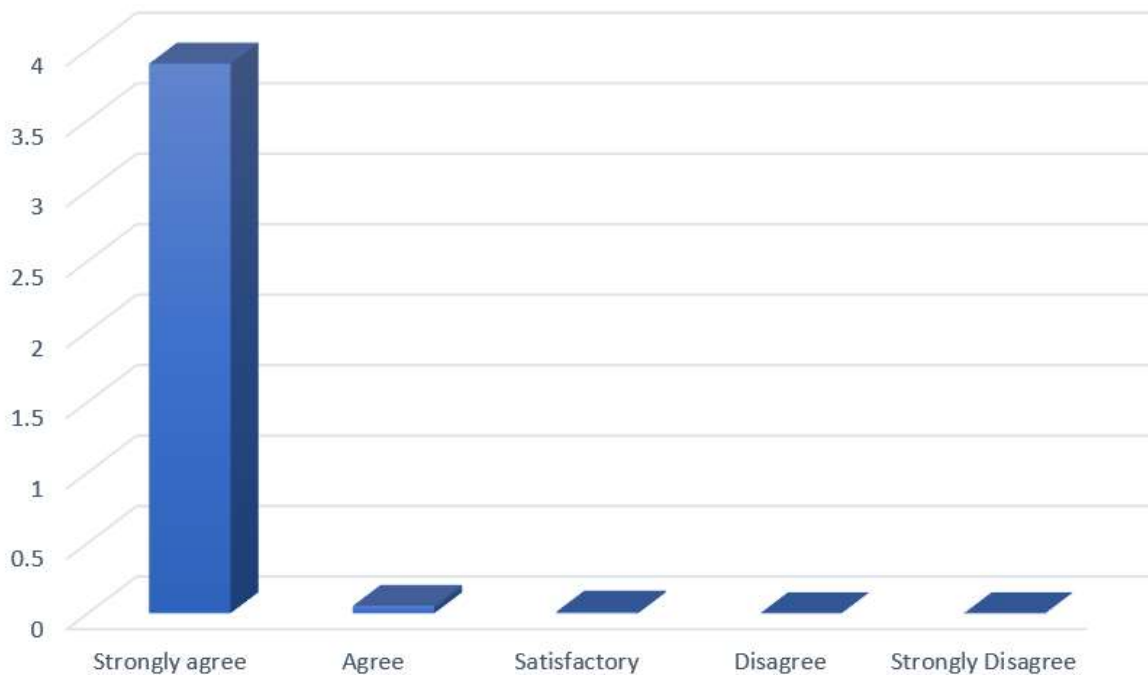**The mean score of the given data is 3.6023 out of 4.**

Mean Score

Mean score of the given data is 3.6023 which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2018-2019 is very good.

The teacher is regular and punctual in class

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly agree	168	97.67	97.67	3.9
Agree	3	1.75	99.42	0.0525
Satisfactory	1	0.58	100	0.0116
Disagree	0	0	100	0
Strongly Disagree	0	0	100	0
Total	172	100		3.9641

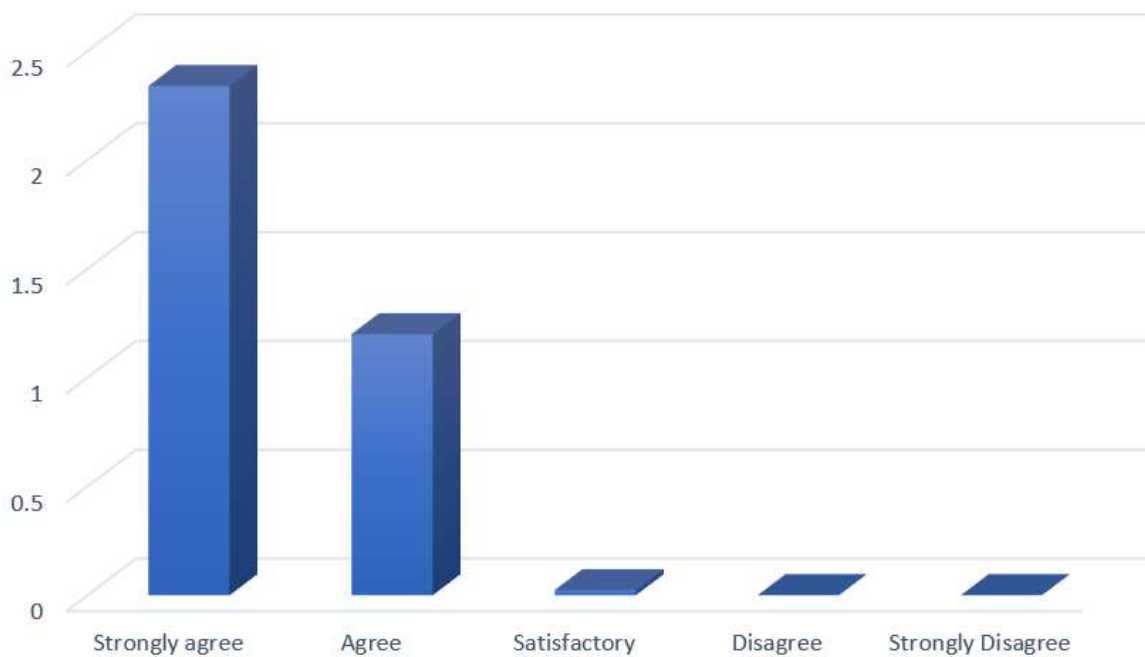**The mean score of the given data is 3.9641 out of 4.**

Mean score of the given data is 3.9641 which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2018-2019 is very good.

The teacher invites opinion and questions on subject matter from students

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly agree	101	58.72	58.72	2.34
Agree	69	40.11	98.83	1.2
Satisfactory	2	1.17	100	0.0234
Disagree	0	0	100	0
Strongly Disagree	0	0	100	0
Total	172	100		3.5634

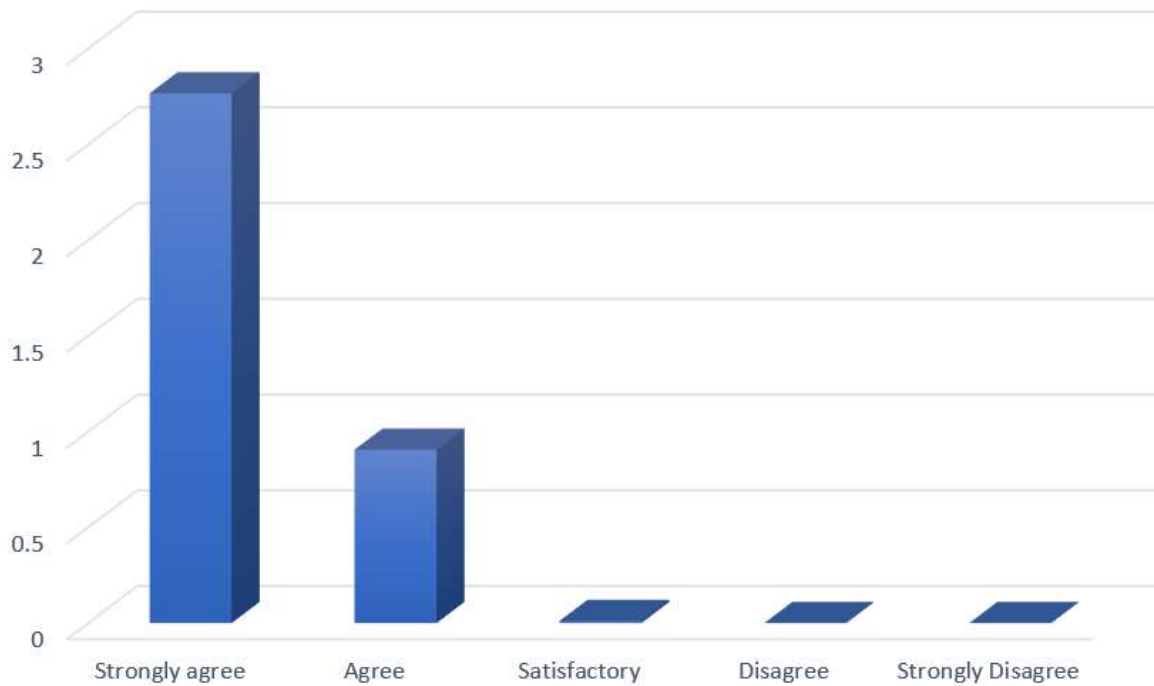**The mean score of the given data is 3.5634 out of 4.**

Mean score of the given data is 3.5634 which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2018-2019 is very good.

The teacher inspires students for ethical conduct

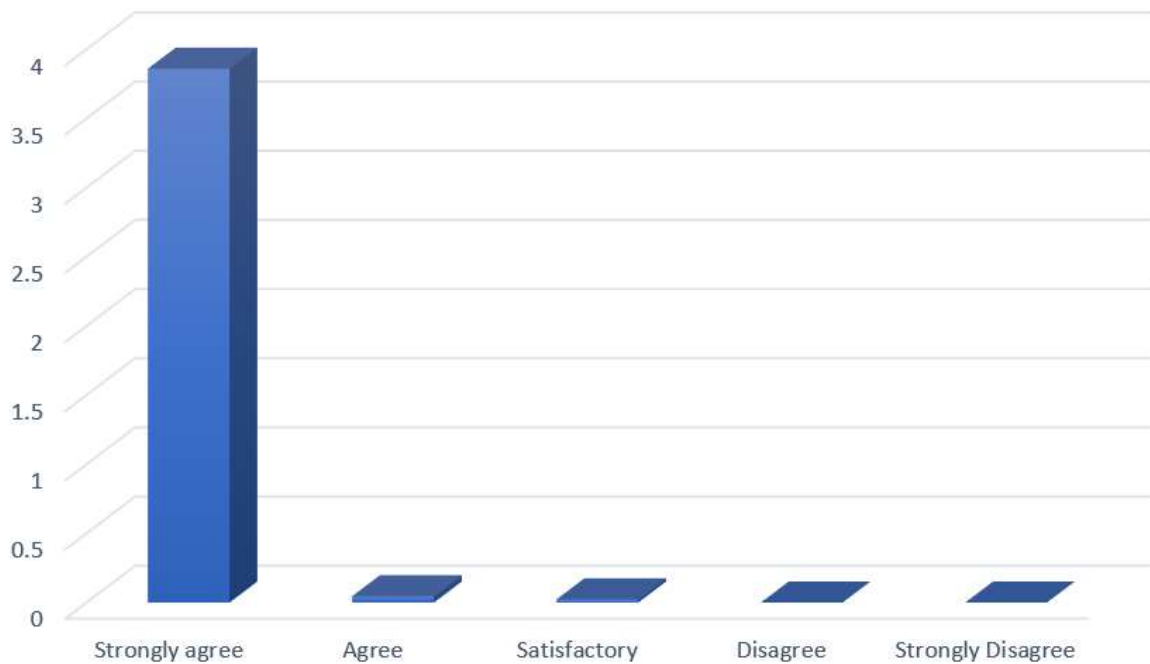| Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly agree	119	69.19	69.19	2.767
Agree	52	30.23	99.42	0.906
Satisfactory	1	0.58	100	0.011
Disagree	0	0	100	0
Strongly Disagree	0	0	100	0
Total	172	100		3.684

The mean score of the given data is 3.684 out of 4.

Mean score of the given data is 3.684 which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2018-2019 is very good.

The teacher does not discriminate students on the basis of caste, class and gender

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly agree	166	96.51	96.51	3.86
Agree	4	2.33	98.84	0.046
Satisfactory	2	1.16	100	0.023
Disagree	0	0	100	0
Strongly Disagree	0	0	100	0
Total	172	100		3.929

The mean score of the given data is 3.929 out of 4.

Mean score of the given data is 3.929 which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2018-2019 is very good.
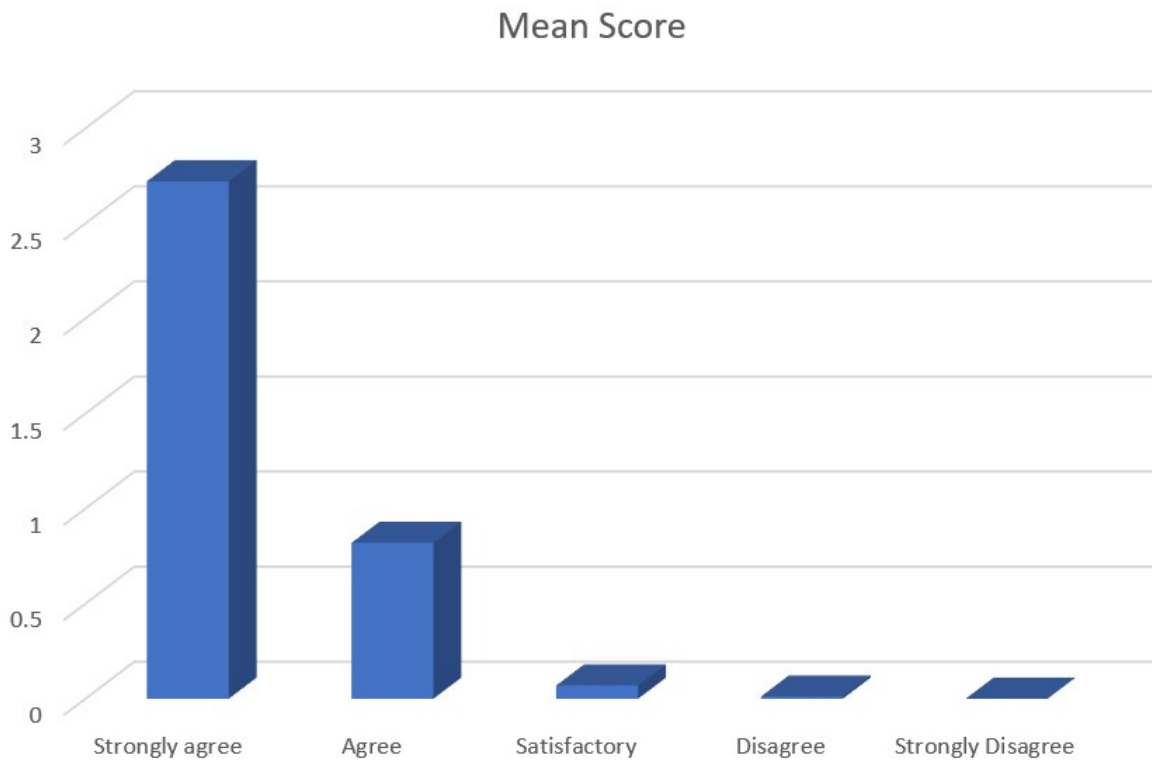
I.

Findings:

From the above evaluation, the silver lining is the fact that the minimum mean score for the Teaching-learning process result is between 3 and 4 It indicates that students are highly satisfied with the performance of teachers on all parameters and following the footprints of Maharshi Dayanand Saraswati, the college does not discriminate against the students based on *caste, class, and gender* which is why approx. 72.53% of students strongly agree, 25.07% of students are 'agree' and 1.02% (approx.) of students are satisfied.

The teacher links the subject to real life experiences and creates interest in the subject

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly agree	117	68.02	68.02	2.721
Agree	47	27.33	95.35	0.82
Satisfactory	6	3.49	98.84	0.0698
Disagree	2	1.16	100	0.0116
Strongly Disagree	0	0	100	0
Total	172	100		3.6224

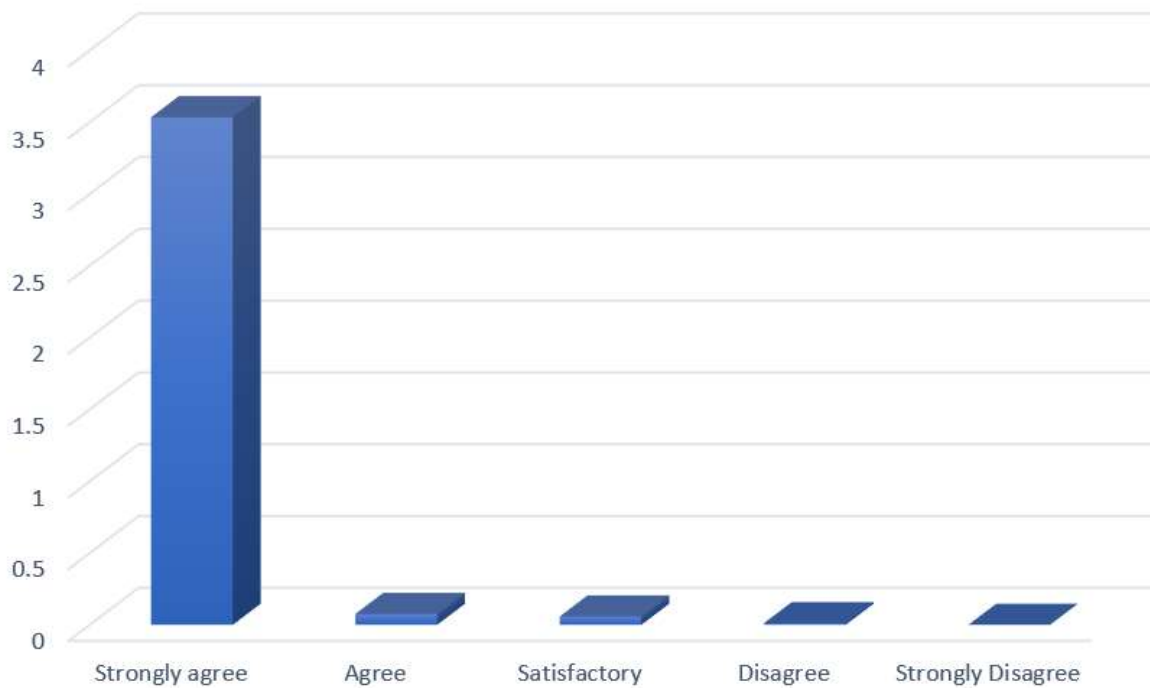**The mean score of the given data is 3.6224 out of 4.**

Mean score of the given data is 3.6224 which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2018-2019 is very good.

The teacher covers the entire syllabus in time

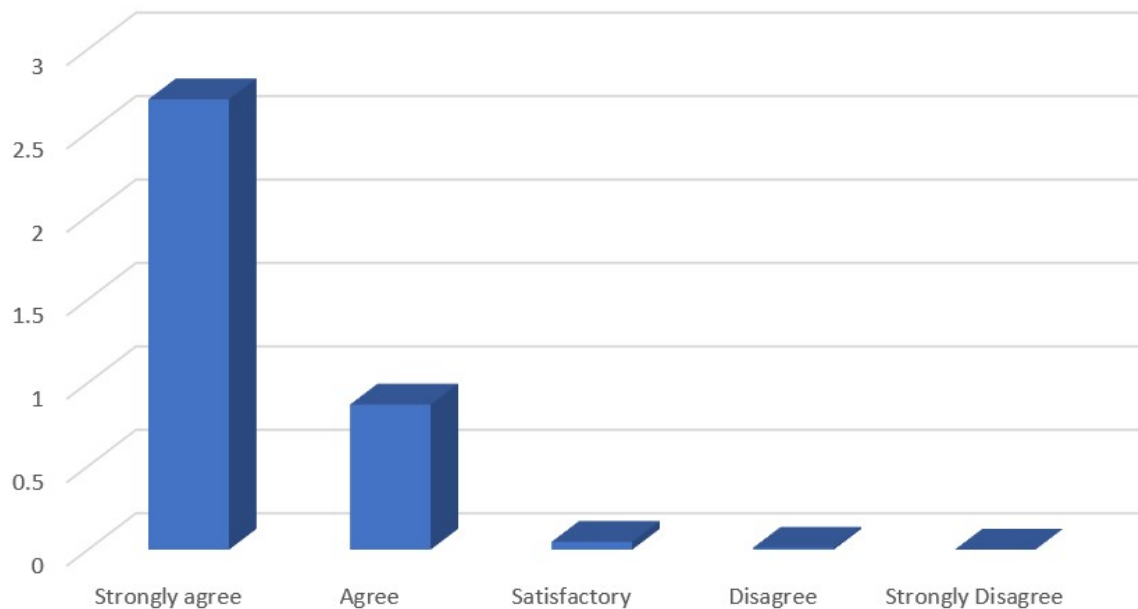| Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly agree	152	88.37	88.37	3.534
Agree	13	7.56	95.93	0.076
Satisfactory	5	2.91	98.84	0.058
Disagree	2	1.16	100	0.012
Strongly Disagree	0	0	100	0
Total	172	100		3.68

The mean score of the given data is 3.68 out of 4.

Mean score of the given data is 3.68 which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2018-2019 is very good.

The teacher explains the topics efficiently

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly agree	116	67.44	67.44	2.7
Agree	50	29.07	96.51	0.87
Satisfactory	4	2.33	98.84	0.047
Disagree	2	1.16	100	0.012
Strongly Disagree	0	0	100	0
Total	172	100		3.629

The mean score of the given data is 3.629 out of 4.

Mean Score

Mean score of the given data is 3.629 which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2018-2019 is very good.
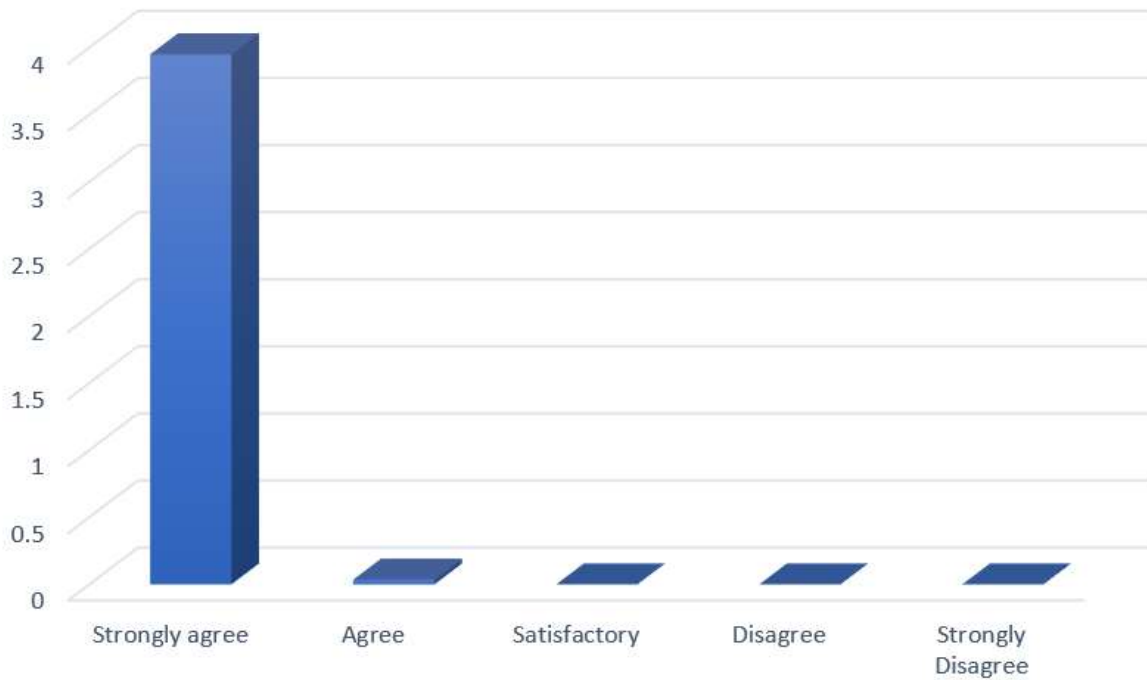
II.

Findings:

The minimum mean score of Course Content is 3.62. This shows that our staff delivers its curricular activities to the utmost satisfaction of the students.

Periodical assessments are conducted as per schedule

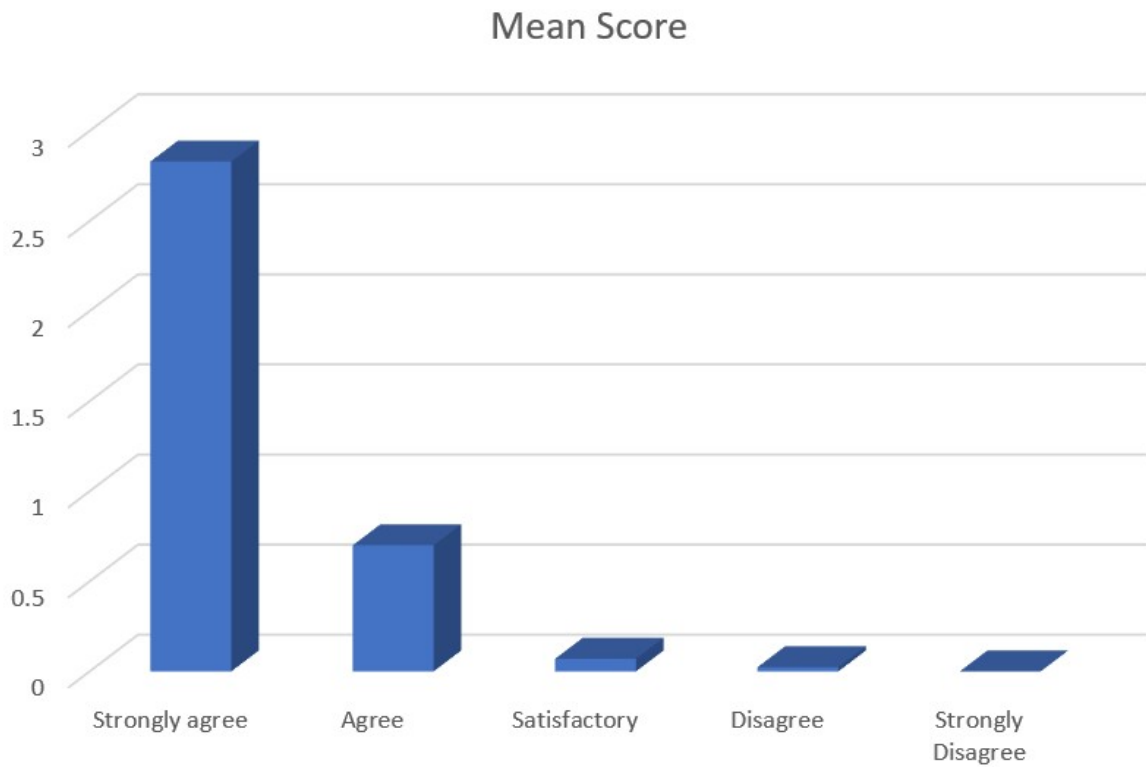| Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly agree	170	98.84	98.84	3.95
Agree	2	1.16	100	0.035
Satisfactory	0	0	100	0
Disagree	0	0	100	0
Strongly Disagree	0	0	100	0
Total	172	100		3.985

The mean score of the given data is 3.985 out of 4.

Mean score of the given data is 3.985 which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2018-2019 is very good.

The teacher uses non-traditional methods of evaluation like quiz, seminars, assignments, classroom presentations participation (or any other method).

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly agree	122	70.93	70.93	2.83
Agree	40	23.26	94.19	0.7
Satisfactory	6	3.49	97.68	0.07
Disagree	4	2.32	100	0.023
Strongly Disagree	0	0	100	0
Total	172	100		3.623

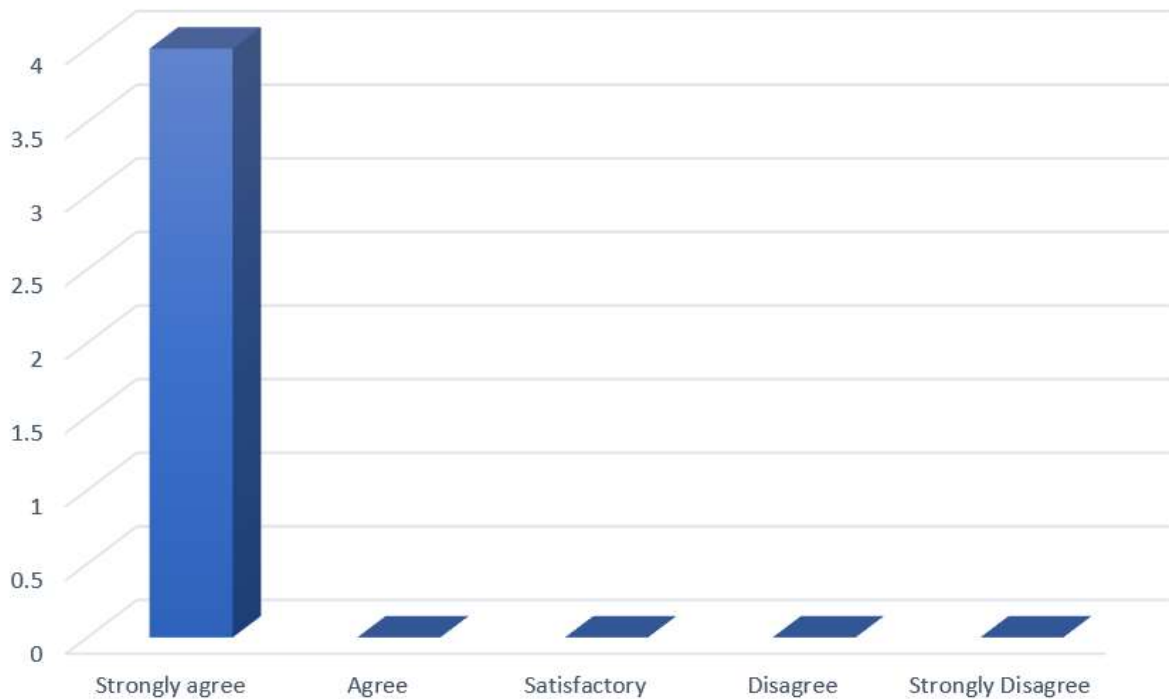**The mean score of the given data is 3.623 out of 4.**

Mean Score

Mean score of the given data is 3.623 which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2018-2019 is very good.

Teacher does not discriminate in internal assessment

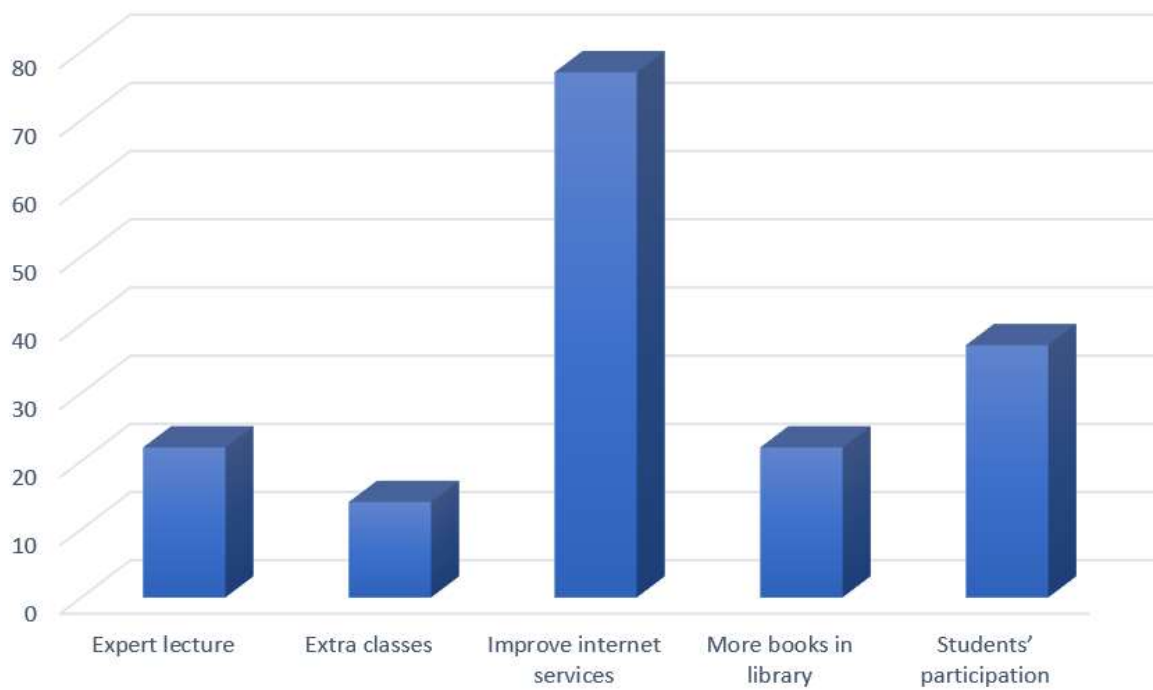| Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly agree	172	100	100	4
Agree	0	0	100	0
Satisfactory	0	0	100	0
Disagree	0	0	100	0
Strongly Disagree	0	0	100	0
Total	172	100		4

The mean score of the given data is 4 out of 4.

Mean score of the given data is 4 which come into the range of 3 < M.S. < 4. So, Student Satisfaction Survey Analysis Session 2018-2019 is very good.

For better academic performance, do you think you need

Options	Frequency	Percent	Cumulative Percent
Expert lecture	22	12.8	12.8
Extra classes	14	8.14	20.9
Improve internet services	77	44.76	65.7
More books in library	22	12.8	78.5
Students' participation	37	21.5	100
Total	172	100	

Frequency

III.

Findings:

The best part of this survey is that there is no discrimination of any sort by the teachers that's why all the students in the feedback form were convinced. The minimum mean score for Evaluation Process is 3.62. This shows that our staff came up to the expectations of the students.